

## Symptoms

The Approvel tab does not show in Microsoft Word 2007, 2010, or 2013 (32 bit only) **NOTE:** Will NOT work with 64 bit version of Office 2013

When trying to enable the Approvel COM Add-ins (ADTAPILib.Approvel.Addin) through Word Options nothing happens.

## Fix

1. Logon and execute **regedt32**
2. Word 2007: Go to **HKEY\_CURRENT\_USER\Software\Microsoft\Office\12.0\Word**  
Word 2010: Go to **HKEY\_CURRENT\_USER\Software\Microsoft\Office\14.0\Word**  
Word 2013: Go to **HKEY\_CURRENT\_USER\Software\Microsoft\Office\15.0\Word**
3. Delete **Resiliency** sub tree (if it is there)
4. Go to  
**HKEY\_CURRENT\_USER\Software\Microsoft\Office\Word\Addins\ADTAPILib.ApprovelAddin**
5. Make sure that the **LoadBehavior** key is set to **3**, if not change it to **3**
6. **NOTE:** IF you don't have the key mentioned in #4, run this [.reg](https://militarycac.com/files/WordApprovelFix.reg) file  
<https://militarycac.com/files/WordApprovelFix.reg> to add it (alternate [.zip](https://militarycac.com/files/WordApprovelFix.zip) file  
<https://militarycac.com/files/WordApprovelFix.zip>)
7. Close **regedt32**
8. Launch Microsoft Word 2007, 2010, or 2013 (32 bit only) **NOTE:** Will NOT work with the 64 bit version of Office 2013
9. Word 2007: Click the **Office Button** (circle in upper left corner of screen) and select **Word Options**  
Word 2010 & 2013: Click **File** and select **Options**
10. Select **Add-Ins** option on the menu (left)
11. In the **Manage** section (bottom of page), make sure that it shows **COM Add-ins** and click **Go...**
12. Check **ADTAPILib.ApprovelAddin** and click **OK**
13. Now MS Word should have the Approvel tab. Do not click on the Approvel tab yet. Restart Word and click the tab to make sure that the Approvel related icons will show.
14. Logout
15. Remove the user account from the local Administrators Group (Government computer only)
16. Request the user to logon and test (Government computer only)
17. If the tab still isn't there and the add-in tab is not in the registry as the user *open a command prompt (as an administrator)* and type:  
32 bit systems: **Regsvr32 "C:\Program Files\Approvel\ADTMSOADDIN.dll"** or  
64 bit systems: **Regsvr32 "C:\Program Files (x86)\Approvel\ADTMSOADDIN.dll"**
18. If that doesn't add it try it as an Administrator

Last update / edit: Thursday 3 April 2014 by Michael J. Danberry

Download: <https://militarycac.com/files/Fix - Approvel tab not available in MS Word 2007.pdf>